

## How to Get Rid of Crime and Nuisances\* in Your Neighborhood

\* **Nuisance examples:** noise, party houses, "junk yards", illegal uses, cars parked in front yards, anything that "interferes with the comfortable enjoyment of life or property."

### **For life-threatening emergencies and crimes in progress, call 911**

**Otherwise, Follow These Steps** (all contact information at bottom):

1. Both groups and individuals can follow these steps, but having a group makes it easier. **Neighborhood Watch** is a great way to form a group that works directly with the police.

2. **Keep an "Activity Log" to document ALL occurrences of nuisances/crimes** - what happened, how it affected you, and what you did about it. Include identifying detail about people and vehicles. Record everything you do to resolve the problem (e.g., complaints filed, agencies contacted, communication with tenants and property owner, etc.) **This log is an essential document to keep throughout the entire process.**

3. **Every time a nuisance occurs, call the SDPD Non-emergency number and get an incident number and record it in your log.** Even if the police are not able to respond, it is essential for you and your neighbors to call. The police use the record of these calls to allocate staffing and resources. If the nuisance is a party house, repeated calls to the police may trigger CAPP (Community Assisted Party Program), a special program that cracks down on repeat violators. Contact CAPP directly to see if the property has been entered into that program.

4. **Contact Neighborhood Code Compliance Department (NCCD) to give incident number and file complaint.** If 3 or more people have called NCCD with incident numbers, then NCCD will investigate and send a letter to the property owner and tenant.

5. **If the nuisance is a business with an alcohol license, contact all of these agencies and file a complaint.** Enforcement is complaint driven!

- **SDPD Vice** (Complaint Line)
- **ABC** (Alcoholic Beverage Control; State of California)
- **DART** (Drug Abatement Response Team; part of the City Attorney's Office)

**If a serious crime or nuisance is occurring such as drug dealing, gang activity, or serious code violations, contact DART** (Drug Abatement Response Team.)

6. **If the nuisance continues, contact Neighborhood Nuisance Program (NNP).** NNP will help you through the process of preparing for civil action (small claims court). This successful program usually results in cessation of the nuisance long before it gets to court.

<u>Agency</u>	<u>Phone</u>	<u>Website or email</u>
Neighborhood Watch (Sgt. Al Alvarez)	858 552-1631	aalvarez@pd.sandiego.gov
SDPD Non-Emergency	619 531-2000	
CAPP (Fred Zuckerman)	858 552-1717	FBZ@pd.sandiego.gov
NCCD	619 236-5500	<a href="http://www.sandiego.gov/nccd">www.sandiego.gov/nccd</a>
SDPD Vice (Complaint Line)	619 515-2777	<a href="http://www.sandiego.gov/police/forms/alcohol.shtml">www.sandiego.gov/police/forms/alcohol.shtml</a>
ABC (Jennifer Hill)	619 525-4064	<a href="http://www.abc.ca.gov/forms/abc099E.pdf">www.abc.ca.gov/forms/abc099E.pdf</a>
DART (Ken So)	619 533-5675	<a href="http://www.sandiego.gov/cityattorney/criminal/dart">www.sandiego.gov/cityattorney/criminal/dart</a>
NNP (Fred Zuckerman)	619 533-6123	FZuckerman@sandiego.gov

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**Nuisance Neighbor  
or Nuisance Business**

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